

08:45 – 09:00 Registration & Introductions

09:00 - 09:30 **Legal Service Transformation - Our Industry's Future**  
*Chris Watson - Partner, Global Head of Technology, Media & Communications Group (CMS)*

09:30 - 10:00 **Legal Education – Fact or Fiction, Challenge or Opportunity?**  
*John Flood, Professor of Law & Society (Griffith University)*

10:00 - 10:30 **Lawyer, Artist, Innovator or Engineer? Learning to Unlock & Embrace Creativity in Legal Practice**  
*Michael Atavar - Founder & Author (Creative Practice)*

10:30 - 11:00 Refreshments

11:00 - 11:20 **Law's Current Challenge - Protecting Shrinking Margins Through Efficiency, Productise Knowledge or Both?**  
*Claire Farley - Executive Director (aosphere LLP - an affiliate of Allen & Overy)*

11:20 - 11:30 **Secret Super Science Stuff - Making Knowledge & Problem Solving More Discoverable**  
*Nick Schweitzer - CoFounder (Metadrift)*  
*Anne Mottram - Software Engineer (Metadrift)*

11:30 - 11:50 **Changing Faces of Law - Challenges & Opportunities of Non-Traditional Skillsets in Law**  
*Victoria Pickard - Senior Management Consultant (ES Consulting, Eversheds Sutherland)*

12:00 - 12:10 **Thinking Differently - Combining Tactile Design & Technology to Solve Problems**  
*Vanessa Ulrich - CMO, (Timeular.com)*

12:10 - 12:30 **The Future of Professional Services Knowledge & Collaboration - Process, Productisation & Priorities**  
*Grace Cordell - Global Head of Knowledge and Collaboration Management, Global Sales and Markets (KPMG)*

12:30 - 13:30 Networking Lunch

13:30 - 14:00 **You're Not Really That Innovative - So Now What?**  
*Dr Gorkan Ahmetoglu - Lecturer of Business Psychology (University College London) & Co-Founder (Meta Profiling)*

14:00 - 14:15 **Crossing Chasms - The Emerging Power of Operational Roles in Corporate Legal Departments**  
*Maria Passemard - Head of Legal Projects (Legal Operations) at John Lewis Partnership*

14:15 - 14:30 **The Rapidly Maturing In-House Function - Be Afraid**  
*Cate Campany - Advisor and Consultant, (Cate Campany Consulting)*  
*Leah Cooper - Founder & Director (Leah Cooper Consulting)*

14:30 - 14:45 **Does Your Firm Have an Insights Engine?**  
*Jean O'Grady - Senior Director of Research & Knowledge (DLA Piper)*

14:45 - 15:00 **Tomorrow's Lawyers - Teaching Law Students Differently Beyond 2020**  
*Anna Donovan - Vice Dean (Enterprise and Innovation), Lecturer in Law*

15:00 – 15:30 Refreshments

15:30 - 16:00 **Lasting Lessons - The Psychology of Cooperative Behaviours Inside Professional Service Firms**  
*Christopher Bockmann - Founder (Leadership Lifecycles) & Partner (La Boétie Partners)*

16:00 - 16:10 **Sharpening Focus of AI - Identifying & Solving Narrow Issues**  
*Allison Schneider, Human (x.ai)*

16:10 - 16:30 **An Absence of Curiosity Kills Law Firms - Fostering Consultative Mindsets in Law**  
*Caroline Hunter-Yeats - Partner (Simmons & Simmons)*

16:30 - 16:45 **The Innovative & Disruptive In-House Legal Wave**  
*Alexander Eadie - Senior Legal Advisor (BUPA UK)*  
*Emma Zipper - General Counsel & Company Secretary (BUPA UK)*

Champagne

16:45 - 17:15 **CLOSING KEYNOTE: The Role of Trust in Collaboration, Knowledge Sharing & Corporate Culture**  
*Brennan Jacoby - Trust Consultant, Faculty Member (School of Life)*

17:30 - 17:45 **CONFERENCE CLOSING STATEMENTS**

17:45 - 19:00 Janders Dean #JDHorizons Cocktail Reception